NECESSITIES OF LIFE IN BIG CANOE

Compiled by the POA Communications Committee and POA Staff

About our mail and mailing address

Our mail is delivered by Rural Free Delivery from the main post office in Jasper to Big Canoe's POA-owned Postal Facility located in the Village area. Think of it as a place where all our RFD boxes are located. You can arrange for a box assignment by Postal Service employees at the Postal Facility or the Jasper Post Office at 706/253-4300. No other window service, such as stamps and money orders, is provided at the Postal Facility.

Use the following format for your **physical** address:

Jane and John Doe
123 Turkey Lane (Use your 911 number.)
10000 Big Canoe (Use your postal facility mailbox number here.)
Jasper GA 30143-1234

Your address should include both lines. UPS and Federal Express, which provide home delivery service, need your 911 numbers and street name on the first line. The Postal Service, which delivers only to the Postal Facility, needs your Postal Facility box number on the second line.

Your "911" Address

If your home is new or you do not know your "911 address" you need to call either Dawson County 706/344-3604, Diane Callahan, or Pickens County 706/253-8980. Our emergency vehicles respond to your "911 address," therefore it is required that all residences be identified with 911 numbers. Your 911 number should be placed on both sides of your street post. Many of the utility companies will not establish or transfer service without the "911 address".

Utilities

Contact the following private companies for your utility setups.

- Cable TV - Windstream 800/251-6412 for residents of both counties.
- Electrical - Amicalola EMC 706/253-5200 for residents of both counties.
- Telephone – For Dawson County residents call Windstream at (800) 251-6412; for Pickens County residents call TDS at (888) 837-4002.
- Water - Big Canoe Utilities (706) 268-3400 for residents of both counties.

Garbage

A garbage collection and recycling center is operated by the POA. It is located adjacent to the North Gate. In addition to garbage, the center provides receptacles for cardboard and single-stream recycling. A monthly date is scheduled for disposal of bulk material and contributions to local thrift ships. Pickens County also operates a garbage and recycle center located on Cove Road just beyond Steve Tate Hwy.

Vehicle Transponders for Automated Gates
Vehicle transponders are needed for automated entry through our gates. Property owner residents will be issued transponders for two vehicles. Lot owners will be issued transponders for one vehicle. Additional transponders may be purchased for family members living full time at your residence. The cost for additional transponders is $25. To obtain your vehicle transponder, retrieve the Property Owner Vehicle Data Form [PDF] on line at http://www.bigcanoepoa.org/index.php?option=com_docman&task=doc_view&gid=232&tmpl=component&format=raw&Itemid=100245 or at the Canoe Lodge Administrative Office or one of the gates. Complete the form and bring it with the car to which it is to be applied for placement by gate personnel.

Amenity Memberships
The Golf Shop and Fitness Center are open seven days a week to accommodate our active lifestyle in Big Canoe. The Golf and Fitness staffs are prepared to process all amenity applications. The Golf Shop can also assist with daily golf fees, lesson availability and upcoming activities. Daily fishing permits and boat rentals are scheduled and sold at the Marina and are available at the Fitness Center in the event the Marina is closed. Please call the appropriate facility for any questions:

- Marina Phone Number (706) 268-3303
- Fitness Phone Number (706) 268-3441
- Golf Shop Phone Number (706) 268-3323

Other Services

Storage Yard Phone the POA Maintenance office at (706) 268-3390 for information regarding the POA storage area.

Marina Call (706) 268-3303 for information on Boat Rentals, Fishing Permits, Canoe Racks and/or the waiting list for in-water boat slips at the marina.

Home Services Call maintenance at (706) 268-3390 for home maintenance needs such as HVAC service, plumbing and carpentry work. Service rates will be supplied upon request.

Key Release Service The POA operates a key release service for seasonal and week-end property owners, among others, for key storage at the Main Gate to facilitate home entry by authorized service personnel. Call POA Accounting at (706) 268-1114 for additional information. There is a $25 fee for this service.

Communications
The POA maintains a website at http://www.bigcanoepoa.org/ Informational bulletins and POA-sponsored community events are posted to the site on a regular basis. Email is used to broadcast event notices as well as weather and other public safety advisories. You may register for email notices by signing in on the POA website.
The Homeowners Association publishes *Smoke Signals*, the community's monthly newspaper, and maintains a website at www.bigcanoenews.com/

A one-stop "portal" website, at www.bigcanoetoday.com, is a convenient way to access the four major Big Canoe websites and view the latest headline entries to these websites.

On your Cable TV, Big Canoe events and amenity hours are broadcast around the clock on Cable Channel 12.

Architecture & Environment

Big Canoe is an architecturally and environmentally protected community. Before making an exterior change to your home or landscape, you need to call the AECD (706) 268-3394. Also, Big Canoe is an Audubon Society Wildlife Sanctuary.

Additional Information

Drivers License Renewal and Testing

LOCATION	PHONE	SCHEDULE
Georgia Department of Driver Services		
Contact Center	678-413-8400	M-F 7:00am - 5:15pm
Outside Atlanta Metro Area	1-866-754-3687	
Website: www.dds.ga.gov		

Customer Service Centers *Drivers license renewal and testing*

Cumming CSC #37 (28 miles) 4055 County Way Cumming GA. 30028	770-205-5402	Tuesday - Friday 8:00-6:00 Saturday 8:00 am - 12 noon
Canton CSC #28 (30 miles) 220 Brown Industrial Parkway, Suite 200 Canton GA. 30114	770-720-3693	Tuesday - Friday 8:00-6:00 Saturday 8:00 am - 12 noon
Calhoun CSC #43 (35 miles) 402 Belwood Rd Calhoun GA. 30701	706-624-1334	Tuesday – Friday 8:00 am - 6:00 pm
Blue Ridge CSC #27 (42 miles) 211 Industrial Blvd Blue Ridge GA. 30513	706-632-8468	Tuesday – Friday 8:00 am - 6:00 pm
Cartersville CSC #3 (50 miles) 1300 Joe Frank Harris Pkwy Cartersville GA. 30120	770-387-3704	Tuesday - Friday 8:00-6:00 Saturday 8:00 am - 12 noon
Marietta CSC #86 (50 miles) 2800 Canton Rd Piedmont Village Shopping Center Marietta GA. 30066	770-528-5400	Tuesday - Friday 7:30 - 6:30 Saturday 7:30 am - 12 noon

(Note: Miles are approximate from Big Canoe.)

Other Government Offices

	Pickens County	Dawson County
County Websites	www.pickenscountyga.gov	www.dawsoncounty.org
County Commissioner/Commission	**706-253-8809** 8:00 am - 5:00 pm 1266 E. Church Street	**706-344-3501** 8:00 am - 5:00 pm 78 Howard Avenue E., Ste 100
Voter Registration	**706-253-8781** 8:00 am - 5:00 pm	**706-344-3640** 8:00 am - 5:00 pm

	1266 E. Church Street	96 Academy Avenue
Tax Assessor/Commissioner	**706-253-8700**	**706-344-3520**
	8:00 am - 5:00 pm	8:00 am - 4:30 pm
	1266 E. Church Street	78 Howard Avenue E., Ste 140
Motor Vehicle Registration - Tags	**706-253-8809**	**706-344-3520**
	8:00 am - 5:00 pm	8:00 am - 4:30 pm
	1266 E. Church St	78 Howard Avenue E., Ste 140
Sheriff's Office	**706-253-8901**	**706-344-3535**
	2985 Camp Road, Ste 100	19 Tucker Avenue
Chamber of Commerce	**706-692-5600**	**706-265-6278**
	500 Stegall Drive	292 Highway 400 N
	9:00 am - 5:00 pm	8:00 am - 5:00 pm
Chamber Websites	www.pickenschamber.com	www.Dawson.org