## Racquet Club Court Reservation Policies

COURT RESERVATION: Courts may be reserved online for amenity members a maximum of 7 days in advance or by calling the pro shop. Property owners and guests may reserve courts 2 days in advance.

## WINTER INDOOR COURT RESERVATIONS NOVEMBER THROUGH MARCH:

Winter indoor court reservations are only allowed every 2 hours in the A.M. 8:00am to 10:00AM, 10:00AM to 12:00PM, and 12:00PM to $2: 00 \mathrm{PM}$. $2: 00 \mathrm{PM}$ and on will be open to book as you please.

PAYMENT: Court fees are due before play for ALL Property Owners and guests.

RESERVATION SLOTS: One member may reserve one court no more than 2 hours at a time. If your group requires more than one court, another member of your group, that will be playing with the group, will need to book the second court.

RESERVATION NO SHOW: Members may book either outdoor OR indoor courts. If both are booked and not used, the primary member who booked the court will be billed the FULL Property Owner rate for the court not used. This goes for groups booking multiple outdoor courts (tennis and pickleball) as well as those booking indoor and outdoor courts.

RESERVATION PRIORITY: ALL "Members" have an equal opportunity to book courts online. Those that call or stand in line at the shop DO NOT HAVE PRIORITY over those who are booking online

CANCELLATION TIME REQUIREMENT: In order to provide as many play opportunities for all during our most coveted times of the day, between 8am and noon, cancellations must be made no less than 24 hours before your scheduled play time.

ROUND ROBIN FEE: ALL round robins have a $\$ 2$ round robin fee.
CANCELLATION FEES: If a court is not canceled within the required amount of time, the primary member who booked the court will be charged the FULL Property owner rate for that court.

CANCELLATION BY RACQUET CLUB STAFF: The racquet club staff reserves the right to cancel ANY reservation that does not adhere to the court reservation policies.

COURT CONDITIONS: Updates for court conditions are posted on the reservation page as needed.

