

Policy for Visiting Tennis & Pickleball Teams- 4/14/2026

1. Visiting tennis and pickleball teams consisting of four (4) or more players may reserve courts up to thirty (30) days in advance.
2. Teams must consist of a minimum of four (4) participants and are required to utilize a Big Canoe Racquet Club professional for instruction during their visit.
3. Visiting teams must use Racquet Club professionals during all blocked or reserved instructional times. If teams choose not to utilize Racquet Club professional instruction during those periods, they will be required to follow the standard two (2) day prior rule for court booking.
4. If visiting team reservations are scheduled during peak hours (8:00 AM–12:00 PM, Monday–Friday) and/or during racquet club–sanctioned events (such as round robins and open play), members will be notified in advance of any court closures or event cancellations.
5. Payment in full is required at the time of booking, and reservations are non-refundable. In the event weather becomes an issue, the Racquet Club will make every reasonable effort to relocate the group to indoor courts if available. If indoor courts are not available, refunds may be issued at the discretion of the Racquet Club.
6. Visiting teams are not permitted to bring outside teaching professionals. All instruction must be provided by Racquet Club professionals during the duration of their visit.

Rationale:

This policy is designed to balance member access with the opportunity to host visiting groups in a structured and sustainable manner. Requiring a minimum group size ensures that advance reservations are used for organized team experiences, while mandating the use of Racquet Club professionals supports staff, maintains program quality, and ensures consistency in instruction.

Establishing clear booking and payment requirements secures commitment to reservations while protecting court availability. Weather contingency guidelines provide flexibility while prioritizing member programming. When visiting team reservations occur during peak hours (8:00 AM–12:00 PM, Monday–Friday) and/or during Racquet Club–sanctioned events, advance notice ensures members are informed of any court closures or event cancellations.

Prohibiting outside teaching professionals further protects program quality, supports club operations, and reinforces the value of Racquet Club staff. These guidelines ensure that visiting team play enhances the Racquet Club experience while protecting the interests of the membership.